



Outlook Plugin for Blackbaud CRM

Installation Instructions - Per Machine Builds

Our original plugin was designed to be installed on machines that have a single user. However, we understand that some organizations may use shared workstations and would therefore need a plugin solution that would work for multiple users on a single machine.

1. Download the Per Machine install option for the Outlook Plugin for Blackbaud CRM from the Customer Area on the Silicon Harbor Solutions website.
2. Open up the Command Prompt as an Administrator
3. Navigate to where you have stored the installer .zip file
4. Enter the following instruction: `msiexec /i BlackboardCRMSetupPM.msi`
5. Press Enter and the Standard Installation Prompt will appear. Follow the on-screen installation instructions.
6. Once the plugin is installed, users will need to enter the license key and configuration details.